



Arlington County Teen Transit Survey
School Teachers' / Administrators' Questionnaire

Final for Client - May 23, 2006

This survey begins the conversation with Arlington County teens, their parents and their teachers/administrators/youth service providers regarding Arlington County's public transit services – Arlington Transit -- ART and/or Metrobus (we are not talking about the school bus). This is the first step in Arlington County's "**Teen Transit Initiative**," a joint effort with the Arlington County and Arlington Public Schools.

Chris Zimmerman, Chairman, Arlington County Board, summed up this initiative when he said, "*Transit has the potential to open up new horizons for young people, to connect teens with jobs, after school programs, and other teens. Or, to go to a movie, to a mall, or to The Mall. Transit can make it possible. But only if it goes where they need to go, when they need to go. And only if they know how to use it, and can afford it.*"

The first step in learning about teens' transportation needs is to ask them. We also believe it is important to understand the perspectives of the "teen supervisors" – their parents and school teachers/administrators/youth service providers when examining transit services for Arlington County's teen population.

This short survey, as well as its counterparts (the teen and parent surveys), are designed to do this – to gather all perspectives on this initiative. This survey is being conducted by the Southeastern Institute of Research Inc., on behalf of Arlington County.

All of your survey answers will be grouped with every one else who completes this survey and will only be reported in total. And, all individual responses will be kept strictly confidential. Thank you for helping to make the **Teen Transit Initiative** a success!

1. If you teach, what grade do you teach or work with?

8th ☐ 1.
 9th ☐ 2.
 10th ☐ 3.
 11th ☐ 4.
 12th ☐ 5.
 I am in administration ☐ 6.

2. Do you ever ride ART and/or Metrobus?

Yes ☐ 1
 No ☐ 2 skip to #4

3. How often do you ride ART and/or Metrobus?

5 - 7 times a week ☐ 1
 4 times a week ☐ 2
 2 to 3 times a week ☐ 3
 Once a week ☐ 4
 A few times a month but less than once a week ☐ 5
 Once a month ☐ 6

4. Do you ever ride the Metrorail?

Yes ☐ 1
 No ☐ 2

SUPPOSE YOU WERE CONSIDERING RECOMMENDING ART AND/OR METROBUS TO STUDENTS IN YOUR SCHOOL OR PROGRAM. FOR QUESTIONS 5-9 PLEASE TELL US HOW IMPORTANT EACH ATTRIBUTE IS FOR YOU TO RECOMMEND ART AND/OR METROBUS TO YOUR STUDENTS.

5. How important is SAFETY?

Very unimportant ☐ 1
 Somewhat unimportant ☐ 2
 Neither important nor unimportant ☐ 3
 Somewhat important ☐ 4
 Very important ☐ 5

6. How important is COST?

Very unimportant ☐ 1
 Somewhat unimportant ☐ 2
 Neither important nor unimportant ☐ 3
 Somewhat important ☐ 4
 Very important ☐ 5

7. How important is DEPENDABILITY (the bus is on time)?

Very unimportant ☐ 1
 Somewhat unimportant ☐ 2
 Neither important nor unimportant ☐ 3
 Somewhat important ☐ 4
 Very important ☐ 5

8. How important is COMFORT (the bus' air temperature, how the seat feels)?

Very unimportant ☐ 1
 Somewhat unimportant ☐ 2
 Neither important nor unimportant ☐ 3
 Somewhat important ☐ 4
 Very important ☐ 5

9. How important is CONVENIENCE (the bus stop is close to student's house or where they need to go)?

Very unimportant ☐ 1
 Somewhat unimportant ☐ 2
 Neither important nor unimportant ☐ 3
 Somewhat important ☐ 4
 Very important ☐ 5

FOR QUESTIONS 10-14 PLEASE TELL US THE EXTENT TO WHICH YOU AGREE OR DISAGREE THAT THE FOLLOWING STATEMENTS DESCRIBE ART AND/OR THE METROBUS.

10. ART and/or Metrobus is SAFE.

Strongly Disagree ☐ 1
 Disagree ☐ 2
 Neither agree nor disagree ☐ 3
 Agree ☐ 4
 Strongly Agree ☐ 5

11. The COST of ART and/or Metrobus is reasonable.

Strongly Disagree ☐ 1
 Disagree ☐ 2
 Neither agree nor disagree ☐ 3
 Agree ☐ 4
 Strongly Agree ☐ 5

12. ART and/or Metrobus is DEPENDABLE.

Strongly Disagree ☐ 1
 Disagree ☐ 2
 Neither agree nor disagree ☐ 3
 Agree ☐ 4
 Strongly Agree ☐ 5

13. ART and/or Metrobus is COMFORTABLE.

Strongly Disagree ☐ 1
 Disagree ☐ 2
 Neither agree nor disagree ☐ 3
 Agree ☐ 4
 Strongly Agree ☐ 5

14. ART and/or Metrobus is CONVENIENT.

Strongly Disagree ☐ 1
 Disagree ☐ 2
 Neither agree nor disagree ☐ 3
 Agree ☐ 4
 Strongly Agree ☐ 5

15. Some teenagers are already using ART and/or Metrobus. Based on what you know about teenagers, in general, what do you think are the primary reasons they are already using ART and/or Metrobus?

Fill in all Bubbles **that Apply**

Teens ride the bus because it is safer than walking or riding their bike	☐ ₁
Teens ride the bus because their parents make them	☐ ₂
Teens ride the bus because their friends ride the bus	☐ ₃
Teens ride the bus because they don't have a car	☐ ₄
Teens ride the bus because they are a member of AIM	☐ ₅
Teens ride the bus because they are not old enough to drive	☐ ₆

16. Some teenagers do NOT use ART and/or Metrobus. Based on what you know about teenagers, in general, what do you think are the primary reasons they are NOT using these transit services?

Fill in **all Bubbles that Apply**

The bus is too far from the teens' home	☐ ₁
None of their friends ride the bus	☐ ₂
Teens can't find information about bus routes or schedules	☐ ₃
Teens think It takes forever to ride a bus	☐ ₄
Buses aren't safe	☐ ₅
Their parents won't let them take the bus	☐ ₆
Buses are too crowded	☐ ₇
Teens think buses are lame	☐ ₈
Bus schedules don't match teens' schedules	☐ ₉
Buses don't go to the places teens want to go	☐ ₁₀
Teens have their own cars	☐ ₁₁
Teens don't know where the bus stops are	☐ ₁₂

- 16a. Please tell us the **SINGLE PRIMARY** reason you think teens DO NOT use ART and/or Metrobus.

The bus is too far from the teens' home	☐ ₁
None of their friends ride the bus	☐ ₂
Teens can't find information about bus routes or schedules	☐ ₃
Teens think It takes forever to ride a bus	☐ ₄
Buses aren't safe	☐ ₅
Their parents won't let them take the bus	☐ ₆
Buses are too crowded	☐ ₇
Teens think buses are lame	☐ ₈
Bus schedules don't match teens' schedules	☐ ₉
Buses don't go to the places teens want to go	☐ ₁₀
Some Teens have their own cars	☐ ₁₁
Teens don't know where the bus stops are	☐ ₁₂

17. Based on what you know about where teenagers want to go and how they get there, to what extent do you think transportation - *finding a ride* - is easy or hard for them?

Very Hard	Somewhat Hard	Neither Easy Nor Hard	Somewhat Easy	Very Easy
☐ ₁	☐ ₂	☐ ₃	☐ ₄	☐ ₅

18. Based on what you know about teenagers' knowledge of transportation options, to what degree do you think teens are familiar with ART and/or Metrobus as an option?

Very Unfamiliar	Unfamiliar	Neither Familiar Nor Unfamiliar	Somewhat Familiar	Very Familiar
☐ ₁	☐ ₂	☐ ₃	☐ ₄	☐ ₅

19. How safe do you believe ART and/or Metrobus is for teenagers? Please indicate the extent to which you think teenagers in your school are safe or not safe when traveling on ART and/or Metrobus from their home to each of the following places.

Traveling on Transit to:	Not safe at all	Somewhat unsafe	Neither safe nor unsafe	Somewhat Safe	Very Safe
North Arlington	☐ ₁	☐ ₂	☐ ₃	☐ ₄	☐ ₅
Rosslyn	☐ ₁	☐ ₂	☐ ₃	☐ ₄	☐ ₅
Court House	☐ ₁	☐ ₂	☐ ₃	☐ ₄	☐ ₅
Clarendon	☐ ₁	☐ ₂	☐ ₃	☐ ₄	☐ ₅
Virginia Square	☐ ₁	☐ ₂	☐ ₃	☐ ₄	☐ ₅
Ballston	☐ ₁	☐ ₂	☐ ₃	☐ ₄	☐ ₅
Columbia Pike	☐ ₁	☐ ₂	☐ ₃	☐ ₄	☐ ₅
Pentagon City	☐ ₁	☐ ₂	☐ ₃	☐ ₄	☐ ₅
Crystal City	☐ ₁	☐ ₂	☐ ₃	☐ ₄	☐ ₅
Shirlington	☐ ₁	☐ ₂	☐ ₃	☐ ₄	☐ ₅
Downtown DC	☐ ₁	☐ ₂	☐ ₃	☐ ₄	☐ ₅
Fairfax County	☐ ₁	☐ ₂	☐ ₃	☐ ₄	☐ ₅
Maryland	☐ ₁	☐ ₂	☐ ₃	☐ ₄	☐ ₅

20. How safe do you think ART and/or Metrobus is for teenagers at different times of the day?

	Not safe at all	Somewhat unsafe	Neither safe nor unsafe	Somewhat Safe	Very Safe
Morning	☐ ₁	☐ ₂	☐ ₃	☐ ₄	☐ ₅
Afternoon	☐ ₁	☐ ₂	☐ ₃	☐ ₄	☐ ₅
Night	☐ ₁	☐ ₂	☐ ₃	☐ ₄	☐ ₅

21. How much do you think it costs a teenager to take one round trip on ART and/or Metrobus to a place they want to go?

\$.50 - \$1.00 ☐ ₁
 \$1.01 - \$1.25 ☐ ₂
 \$1.26 - \$1.50 ☐ ₃
 \$1.51 - \$2.00 ☐ ₄
 More than \$2.00 ☐ ₅

22. How much do you think a teenager is willing to pay to ride ART and/or Metrobus for one round trip?

\$.50 - \$1.00 ☐ ₁
 \$1.01 - \$1.25 ☐ ₂
 \$1.26 - \$1.50 ☐ ₃
 \$1.51 - \$2.00 ☐ ₄
 More than \$2.00 ☐ ₅

23. Did you know that students already qualify for a student AIM discount on ART and/or Metrobus?

Yes ☐ ₁
 No ☐ ₂

24. Suppose Arlington County public schools had a program for Arlington County teachers/administrators to encourage them to ride ART and/or Metrobus. What percent discount would encourage you to use transit or use ART and/or Metrobus more often?

10% ☐ ₁
 20% ☐ ₂
 30% ☐ ₃
 40% ☐ ₄
 50% ☐ ₅
 No discount would encourage me to take/use the transit more ☐ ₆

DEMOGRAPHICS:

The following questions are for classification purposes only. Your answers will be grouped with others and only reported in total.

25. Which one of the following best describes your racial background?

African-American or Black ☐ ₁
 American Indian or Alaska Native ☐ ₂
 Asian ☐ ₃
 Hispanic ☐ ₄
 Native Hawaiian or Other Pacific Islander ☐ ₅
 White, non-Hispanic ☐ ₆
 Other. ☐ ₇
 Specify: _____
 Don't know ☐ ₈

26. What is your zip code at home?

27. About how long have you worked in Arlington County?

Less than 2 years ☐ ₁
 2 - 5 years ☐ ₂
 6 - 10 years ☐ ₃
 More than 10 years ☐ ₄

28. What is your gender?

Male ☐ ₁
 Female ☐ ₂

29. With what schools are you associated? If there is more than one, please check both.

Washington-Lee ☐ ₁
 Yorktown ☐ ₂
 Wakefield ☐ ₃
 HB Woodlawn ☐ ₄
 Langston or Arlington Mill ☐ ₅
 New Directions ☐ ₆
 Career Center ☐ ₇
 Teen Parenting Center ☐ ₈
 Williamsburg ☐ ₉
 Gunston ☐ ₁₀
 Jefferson ☐ ₁₁
 Kenmore ☐ ₁₂
 Swanson ☐ ₁₃
 Other _____ ☐ ₁₄

30. About how many miles do you travel from your home to work?

Less than 2 miles ☐ ₁
 2 - 5 miles ☐ ₂
 6 - 10 miles ☐ ₃
 More than 10 miles ☐ ₄

THANK YOU FOR YOUR PARTICIPATION! YOUR OPINION COUNTS

